

Data Control Systems

“Point-Of-Sale Systems Solutions”

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COMPARISON CHART



ANNUAL SUPPORT PLANS¹

FEATURES	BASIC	STANDARD	PREMIUM	NOTES
Software Version Upgrades	 Included	 Included	 Included	Version upgrades keep your P.O.S. system on the cutting edge with the latest features!
Software Patches & Updates	 Included	 Included	 Included	Patches & updates are periodically released to address software & compliance issues.
Software Mobility Monitoring Solutions	 \$20/Month	 Included	 Included	Real-time data access via Smart Phones, Laptops, Web Browser, Email, ...
Technical Support Priority Status	 Not Included	 Included	 Included	Standard & Premium plans receive priority service & support status!
Technical Support Remote Access (9am-5pm, M-F)	 \$200/Hour (½ Hour Minimum)	 Included	 Included	Standard & Premium plans include remote support!
Technical Support Remote Access (Nights, Weekends & Holidays)	 \$200/Hour (½ Hour Minimum)	 Included	 Included	***Emergencies Only*** Standard & Premium plans include remote support.
Technical Support On-Site (9am-5pm, M-F)	 \$200/Hour (1 Hour Minimum)	 \$150/Hour (1 Hour Minimum)	 Included	Premium plan on-site support (9am-5pm, M-F) is included!
Technical Support On-Site (Nights, Weekends & Holidays)	 \$200/Hour (2 Hour Minimum)	 \$150/Hour (2 Hour Minimum)	 \$100 Deductible	***Emergencies Only*** Premium plan on-site support (nights, weekends & holidays) is reduced!
Technical Support Continuing Education (Key Personnel Only)	 \$200/Hour (1 Hour Minimum)	 \$150/Hour (1 Hour Minimum)	 Included	Premium plan includes 2 hours of continuing education for key personnel at our office!
Hardware Loaner Equipment	 Not Included	 Not Included	 Included	Premium plan customers enjoy the added benefit of free loaner equipment!
Hardware Replacement Parts	 Not Included	 Not Included	 Included	UPS Battery Backups are disposable items and are not included.
Hardware Discounted Purchases	 Not Included	 Not Included	 Included	New hardware purchases only! Discounts will vary by item.
Price Payment Options (Select One)	\$ 600 <input type="checkbox"/> or \$ 60/Month <input type="checkbox"/>	\$ 1,200 <input type="checkbox"/> or \$ 120/Month <input type="checkbox"/>	\$ <input type="checkbox"/> or \$ /Month <input type="checkbox"/>	A credit card is required to automatically process monthly payments.

¹ Please refer to your Annual Support Plan M_____ for additional details regarding coverage. Data Control Systems reserves the right to cancel any Annual Support Plan with a 30-day written notice for non-payment. A valid credit card must be provided for support that is not covered under your Annual Support Plan.